



# IAN ORLANDO

## Senior Design Manager

T: 314.952.4930

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### Education:

**Masters of Architecture**  
Kansas State University |  
Manhattan, KS.

### Practical Skills:

- Creative & strong understanding in latest design trends
- Project Management
- Leadership & team collaboration
- Detail oriented
- Positive attitude
- Problem solver & Analytical
- Strong work ethic
- Agile and adaptable
- Organizational skills
- Works independently
- Multi-tasking
- Driven to achieve goals and meet budgets

### About Me:

As a Senior Design Manager with 14 years of experience, I specialize in leading design projects from concept to completion, ensuring seamless integration of aesthetics and functionality. My expertise lies in transforming creative ideas into practical solutions, aligning brand identity with client objectives, enhancing user experience, and effectively managing projects to be delivered on time and within budget.

### Work Experience:

**Foodservice Design Consultant**  
Concept Services | Austin, TX | 12/2024 - Present

- Partnered with Concept Services to design functional and efficient food service facilities for over 25 concepts, optimizing kitchen workflows and space to reduce bottlenecks, boost staff productivity in high-volume environments, and ensure compliance with health, safety, and accessibility codes.
- Collaborated with clients, architects, and engineers to deliver designs that met operational goals, integrating systems for optimal functionality and seamless execution.
- Performed comprehensive reviews of equipment plans, MEP plans, and schedules, ensuring compliance with design standards and accurate equipment specification requirements.

**Senior Design Manager**  
Panera Bread | St. Louis, MO | 03/2015 - 10/2024

- Directed design for new retail cafes, franchise and non-traditional platforms (military bases, universities, hospitals) overseeing test fits, site design, building design, material selection, 3D modeling, and design reviews from planning to construction.
- Developed skills in the technical design of kitchen layouts, including kitchen equipment specifications, ordering systems, and the integration of necessary MEP support for efficient operation.
- Led the design development of multiple new concept platforms from inception to roll out.
- Partnered with the real estate team to conduct site assessments and layout design for new locations, ensuring alignment with current prototypes and identifying potential issues prior to lease agreements.
- Showcased agility and adaptability by managing go-backs and initiative changes across all active projects, ensuring smooth alignment with evolving goals and project delivery.
- Collaborated with internal and external teams of design reviews to ensure projects met company initiatives, technical standards, operational excellence, timelines, and budgets.
- Spearheaded value engineering initiatives across projects to demonstrate success within the company by creatively reducing costs while preserving brand integrity.
- Guided project management of architects in producing accurate construction drawings, reflecting company-wide initiatives.
- Managed the remodel program with a focus on budget control and compliance with updated design standards and ensuring smooth project delivery.



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### Technical Skills

- Autodesk: Revit & AutoCad
- Adobe Creative Suite
- Sketch Up
- Enscape
- Bluebeam
- Asana
- Microsoft Suite

### Interests:

- World traveling
- Fitness
- Hiking
- Camping
- National Parks
- Welding
- Woodworking
- Water Skiing

- Conducted site visits, resolved conflicts on-site with contractors, and ensured design integrity.
- Established close vendor relationships to ensure accurate design execution through shop drawing reviews for millwork, art, signage, furniture and lighting.
- Utilized expertise in conducting comprehensive design reviews with design team, leading to improvements and efficiencies to cafe designs.
- Liaised with landlords and city officials to meet design standards and local regulations.
- Researched architectural trends and innovations, incorporating new insights into designs while preserving brand identity.

### Architectural Designer

V Three Studios | St. Louis, MO | 06/2012 - 03/2015

- Consulted with Panera Bread on over 50 new retail cafes, focusing on technical services and coordination on kitchen design, front of house layouts, site design, and building design.
- Managed design development and construction document reviews for projects ranging from residential to large 30,000 sqft interior renovations.
- Led design charrettes of schematic designs with community groups for Kiener Plaza Park in St. Louis City.
- Developed expertise in technical design of acoustically rated assemblies for recording studios, post production studios and radio stations.
- Managed project submittal reviews and post-construction punch lists to ensure design standards.
- Created 3D models and renderings to communicate design concepts and design standards for clients.
- Maintained the company's website, overseeing content updates and design enhancements.

### Architectural Intern

Make It Right Foundation | New Orleans, LA | 01/2010 - 07/2010

- Developed 3D models and visual materials for marketing and patent submissions.
- Conducted cost estimations and on-site field verification for quality assurance.
- Researched and prepared reports for the Board of Directors on fiscal operations
- Assisted in value engineering and construction document revisions.

### References:

#### Harry Raft

VP Design & Construction |  
Dutch Brothers Coffee  
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#### Scott Mitchem

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Sweetgreens  
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#### Bipin Patel

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Operations | Dollar General  
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#### Juliana Strieff

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Design + Planning | Cava  
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